



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 7, 2017

Mr. Steve Johnson  
Director, Engineering and Design Analysis  
Hyundai Motor America  
10550 Talbert Avenue  
Fountain Valley, CA 92708

NEF-150TB  
17V-358

**Subject:** Secondary Hood Latch may Bind and not Latch

Dear Mr. Johnson:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HYUNDAI/SANTA FE/2013-2017  
HYUNDAI/SANTA FE SPORT/2013-2017

**Mfr's Report Date:** June 5, 2017

**NHTSA Campaign Number:** 17V-358

**Components:**

LATCHES/LOCKS/LINKAGES:HOOD:LATCH

**Potential Number of Units Affected:** 437,400

**Problem Description:**

Hyundai Motor America (Hyundai) is recalling certain 2013-2017 Santa Fe and Santa Fe Sport vehicles. In the affected vehicles, the secondary hood latch actuating cable may corrode and bind, causing the secondary hood latch to remain in the unlatched position when the hood is closed.

**Consequence:**

If the hood is not securely closed or the primary latch is inadvertently released and the secondary latch is not engaged, the hood could unexpectedly open while driving, increasing the risk of a vehicle crash.

**Remedy:**

Hyundai will notify owners, and dealers will replace the secondary latch cable, free of charge. The recall is expected to begin June 30, 2017. Owner's may contact Hyundai customer service at 1-855-671-3059. Hyundai's number for the recall is 163.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Hyundai's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Concerning the supplied chronology, why was a revised hood latch release cable used in production four months before the investigation was launched into hood latch release cable problems?

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/10/10' written at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement